

Booking Conditions for the rental of a mobile home

1- How to book your stay in our campsite:

Please ring us to let us know that you wish to make a reservation in our campsite or you can book online on www.campingessi.com

We will recommend you pose an option with a limited date.

To confirm the booking, please send us back the contract with the deposit of 25% of the total amount of your stay and the booking fees. We will confirm by post the confirmation of your reservation.

Hirings are done following the prices proposed against a payment of 25% deposit of the total amount of the stay as a deposit and 20€ for booking fees and will be conserved if you cancel.

2- The full balance of the stay is payable upon arrival.

3- A cheque of 300€ as a guarantee will be demanded upon arrival **or** we will need to conserve your passport or identity card. The guarantee **or** the identity document, will be given back once the inventory of the Mobile home done, after checking that everything is clean and that there are no breakages, etc..

4- If the mobile home is **not** restored perfectly cleaned, we will keep a reserve of 60€ (70€ for the Super Titania) on the amount of the guarantee or we will Charge you 60.00€ which must be paid before departure for the Super Astria, Super Venus and Super Mercure, and 70.00€ for the Super Titania/3 bedroomed mobile home.

5- The location includes the access to the heated swimming pool from 1st of may to 30th of september.

The tourist tax is included , in the price.

For your safety and the safety of others, it is forbidden to dive in the pool or run around the pool. You must have a shower before getting in the pool and we ask you to use the pool peacefully and not disturb others.

6- The booking confirmation is given following the availabilities as soon as we receive the contract, one copy will be sent back with a confirmation of the booking and a receipt for your deposit.

7- You will have to pay for every night not used (absence, late arrival, departure before date),. If you arrive 48 hours late (without having informed us), your mobile home will be considered as available for another customer.

8- Pets: Only one dog is accepted per mobile home. You will have to pay an extra fee for an extra pet, they must be held on leash and have their vaccination certificate.

9- Bed sheets and towels are not included, but can be hired. Please let us know if you need bed linen.
The Quilts and pillows are provided.

10- There is a cancellation insurance included in the booking fees of 20€. For a cancellation, we will need proof of your cancellation. if it is for illness, loss of work or refusal of holidays by your work company etc..
The Campsite is not liable in case of storms, robbery or fallen branches.

11- Rupture allowances: Less than 16 days before the arrival date, 100% of the amount of the stay. The rupture allowance is Given back by the cancellation insurance.
If we are unable to welcome you on our campsite once you have booked, or on another campsite on the island of Ré, we will refund you the full amount that you have paid.

12- The customers behaviour of the campsite must be conformed to the family destination of this one, consequently, children on their own, under 18 years of age,cannot be admitted.

13- The mobile home is allowed for one family or 2 persons for the Super Astria, 4 persons for the Super Venus, 6 persons for the Super Mercure and the Super Titania.

14- It is understood that you accept the internal rules. They are available at the reception of the campsite.

Have a wonderful holiday.