

RULES AND REGULATIONS OF THE CAMPING ESSI

1. Admission requirements

To be allowed to enter, to settle down and to stay on a campsite, you must be authorized by the manager or his representative, who is obliged to ensure the good behavior and the good order of the campsite as well as the respect of the application of the present internal regulations.

The fact of staying on the campsite implies the acceptance of the dispositions of the present rules and the commitment to conform to them.

2. Legal formalities

Any person who is to stay at least one night in a campground must first present his or her identification to the manager or his or her representative and complete the formalities required by the police.

Unaccompanied minors will not be admitted.

The reception service has computer resources to facilitate the management of current or potential customers.

The information recorded is strictly for the use of the campsite administration.

In accordance with articles 39 and following of the law number 78-17 of January 6, 1978 relating to data processing, files and freedoms, any person can obtain communication and correction or suppression of information relating to it by addressing the service of reception.

3. Booking

Reservations can only be made by written request sent at least five days before the client's arrival date.

The reservation costs corresponding to the deposit are deductible from the amount of the stay.

They remain acquired for the campsite if the stay or the reservation is cancelled by the applicant.

4. Installation

The tent, caravan or motor home and all equipment must be installed on the site indicated by the manager or his representative. Only one type of accommodation is allowed per pitch (caravan, camper van in brackets).

Users must respect the general aesthetics of the campground and the site assigned to them.

It is forbidden to have more than 2 gas bottles (2x3 for tents) and (2x13kg for other structures).

The accommodation, tent, caravan, motor home, must be in good condition and presentation.

Any tent or caravan abandoned by the occupants after a period of eight days will be reported by the manager to the municipal police so that the latter can initiate the usual impounding procedure.

5. Reception Desk

The reception office is open every day from:

**10H00 to 12H00 and 14H00 to 18H30 for the months of April, May, June, September and October,
9H00 to 12H00 and from 14H00 to 19H00 for the months of July and August.**

Outside of these hours a telephone permanence is assured to the number 06 30 96 58 83 for emergencies.

All information on the services of the campsite are available at the reception desk.

They will include information on the possibilities of refreshment, sports facilities, tourist attractions in the area as well as various addresses that may be useful.

A complaint book and a special box for receiving complaints are available to users.

Complaints will only be taken into consideration if they are signed, dated and as precise as possible and relate to relatively recent events.

6. Readvances

- 6.1 Fees shall be paid at the reception desk. Their amount is established according to the tariff fixed by the Municipal Council and posted on the spot. They are due according to the number of nights booked on the site and must be paid on arrival.
- 6.2 The users of the campsite are invited to inform the reception office at the latest the day before their departure.
- 6.3 No refunds will be given for early departure. Cancellation insurance is optional but will not cover all cases. (Please refer to the reservation form).
- 6.4 A definitive departure from the campsite, without having ensured the payment of the royalties corresponding to the stay, will lead to prosecution by the administration.

7. Noise and Silence

Campground users are requested to avoid noise and discussion that may disturb their neighbors. Sound equipment should be adjusted accordingly. Doors and trunk closures should be kept as quiet as possible. Silence is required between 10:30 pm and 7 am. There must be complete silence between midnight and 6 a.m.

8. Visitors

After being authorized by the manager or his representative, visitors may be admitted to the campground under the responsibility of the campers receiving them. The camper may receive visitors at the reception. If these visitors are allowed to enter the campsite, and they wish to enjoy the water pool. They will have to wear a swimming pool bracelet at the reception and pay the fee. This fee has been posted at the entrance of the campsite and at the reception desk. Cars and other motorized vehicles of visitors are not allowed in the campsite.

9. Animals

Dogs of category 1 and 2 are not allowed. Only 2 animals are allowed per pitch. To be accepted on the campsite, animals must be tattooed and vaccinated. The vaccination booklet must be presented at the reception desk or the animal will not be accepted. Their masters are civilly responsible for their animals and must be insured accordingly. Any person accompanied by an animal that does not meet the safety and hygiene requirements or is likely to disturb the peace, comfort and rest of other camp users may be denied access or even expelled. Dogs and other animals must be kept on a leash and accompanied by their master on the campsite. Dogs and other animals must never be left at large. They must not be left on the campsite, even locked up, in the absence of their masters who are civilly responsible.

10. Circulation and parking of vehicles

Inside the campground vehicles must travel at a speed limit of 10 km with priority in the downward direction. Traffic is prohibited between 10:30 p.m. and 7 a.m. Vehicles will be left in the outdoor parking lot at the camp after 10 p.m.

Only vehicles belonging to campers staying there as well as those of delivery men, firefighters, or the post office may circulate in the campground. Parking must not prevent the installation of newcomers. Traffic must be silent. The radio must be turned off.

11. Maintenance and appearance of installations

Everyone is required to refrain from any action that could harm the cleanliness, hygiene and appearance of the campsite and its facilities, especially sanitary facilities.

11.1 Washing is forbidden outside the bins provided for this purpose.

The users of the campsite must empty their waste water into the facilities provided for this purpose.

It is forbidden to throw polluted water on the ground in the gutters

Everyone is required to refrain from any action that could harm the cleanliness, hygiene and appearance of the campsite and its facilities, especially sanitary facilities.

11.2 The hanging of the linen will be done, if necessary, in the common dryer. However, it is tolerated until 10 a.m. near the shelters on the condition that it is very discreet and does not disturb the neighbors. It should never be done from young trees.

11.3 Household waste and non-recyclable waste must be deposited in the garbage cans located at the exit of the campsite.

A "Recycling" point for paper and other recyclable products is available there. We expressly recommend its use.

It is formally forbidden under penalty of punishment to deposit any bulky items other than those mentioned above.

11.4 Plantations and floral decorations must be respected. It is forbidden for campers to put nails in the trees, to cut branches or to make plantations.

11.5 It is also forbidden to mark out the location of a facility by personal means or to dig the ground.

11.6 Any damage to the vegetation, fences, grounds or facilities of the campground will be charged to the person responsible.

The site used during the stay must be maintained in the same condition as the camper found it when entering the site. It must be in perfect condition at the time of departure.

11.7 The swimming pool is accessible with wristbands provided that the rules and regulations have been read and signed.

12. Security

Fire

Open fires (charcoal etc.) are strictly prohibited. Only gas/electric barbecues are allowed.

Stoves must be kept in good working order and not used in dangerous conditions.

In the event of a fire, notify management immediately. Fire extinguishers can be used if necessary. A first aid kit is located at the reception desk.

Theft

Management is responsible for the overall monitoring of the campground.

The camper is responsible for his own installation. Managers must be notified of the presence of any suspicious person. Although guarding is provided, users are invited to take the usual precautions for the safeguarding of their equipment.

13. Games

No violent or disruptive games may be played near the facilities.

Children should always be under adult supervision.

14. Off-site parking

No equipment may be left on the grounds without the approval of the management and only at the location indicated; a fee, the amount of which will be posted at the office, will be due for this occupation.

There is no "off-site parking" between June 17th and September 9th.

15. Insurance for rental properties

The customer must check with his insurance, that he has a resort extension as part of his home insurance contract and his guarantee conditions. If not, the tenant is required to insure himself against the risks inherent in his occupation: namely theft, loss, damage to personal effects. He must also insure himself for damage, in the accommodation given for rent or in the campsite, of his own act or that of his companions.

Customers will have to justify their insurance at the first requisition.

16. Image copyrights

The campsite is expressly authorized and without compensation to use on all media the photos that could be taken of the residents or their children during the stays for advertising or promotion purposes.

17. Respect for staff

All residents must abstain from using disrespectful language towards the manager and the staff of the establishment. Otherwise, the manager reserves the right to take sanctions.

18. Billposting

The present rules and regulations are posted at the entrance of the campsite, at the reception desk. It is given to the customer on request. The present rules can be modified at any time if the regulation of the open-air residences, or the organization of the campsite requires it without it being automatically mentioned to the customers.

All details will be given at the reception.

19. Infractions of the internal regulations

In case a resident disturbs the stay of other users, does not respect the provisions of these rules, the manager or his representative, orally or in writing if he considers it necessary, may give formal notice to the latter to stop the disturbance.

In case of repeated serious infringement of the rules and regulations and after formal notice by the manager to comply, he may terminate the contract immediately and permanently.

The author of any breach or non-compliance with any of the provisions of these rules may be denied access to the campsite without prejudice to the eviction procedure that could be implemented against him.

In case of criminal offence, the manager can call the police.

20. Dispute Resolution

Any disputes arising from the application of these regulations shall be settled by the Director of the Municipal Camping Department and, if necessary, by the mayor or his representative.

Coupon to return to the reception after see read, and signed preceded by the mention "read and approved".

First name:.....

Surname:.....

"Read and approved":

Signature: